

THE BIG WALK

WHAT WE DO



EMERGENCY HELPLINE

Over the past year, we've received **over 270,000 calls** to our emergency housing helpline in England.



ONLINE HOUSING SUPPORT



Over the past year, **over 27,000 conversations** were had with people through our webchat service.



FACE-TO-FACE SUPPORT

Over the past year, **over 22,000 households** came to our hubs for face-to-face advice and support.



FIGHTING DSS DISCRIMINATION

We're campaigning to **end housing benefit discrimination**. In July, we even won a game-changing court case confirming it was unlawful.



BUILDING SOCIAL HOUSING

We're fighting to give safe, secure homes to all. Within ten years, we want to make sure that everyone who needs social housing gets it.

**PLEASE SEND YOUR
DONATIONS TO:**

HOW YOU CAN MAKE A BIG DIFFERENCE



£10 could pay for two
webchats of online
support and advice



£20 could pay for
two calls through our
emergency helpline



£80 could pay for
two face-to-face
advice sessions



£120 could pay for a
legal advice session
for someone facing
housing problems



£150 could help someone
keep their home –
resolving a complex
housing issue for them

**HELP ME ON MY
BIG WALK JOURNEY,
SO I CAN REACH MY
TARGET OF...**

