

Rates Table

Repair/replacement

BLADE can be brought to charge a customer repair or replacement costs through dysfunction or anomaly of the terminal and/or accessories. **In the case of dysfunction or anomaly of the terminal and/or accessories as part of guarantee granted to the customer, BLADE will support any repair or replacement costs, including the cost of shipping.**

Type of damages	Rates in £ incl. VAT
Shipment of new HDMI cable or new power cord	18£, shipping costs included
Diagnostic impossible - Resend a new box	69£, shipping costs included
Replacement of an element in the terminal not including the motherboard	69£, shipping costs included
Repair or replacement of motherboard	110£ valid only within the limits of available stock, shipping costs included

Termination*/retraction

As part of termination or retraction, BLADE can be brought to bill a customer repair fees or a refund if it turns out that the terminal and/or its accessories are not refunded or they present a dysfunction or anomalie.

The state of the terminal and/or accessories are construed as the state once given to BLADE or other persons representing BLADE. All damages resulting from shipment in poor conditions are borne by the customer. The customer is liable for proper packing and the protection of the terminal and/or its accessories during shipment, but may take action against any liable third party in case of damages during shipment.

As part of termination, the state of the terminal and/or its accessories and the responsibility of the customer will be welcomed in function of the legal criterias such as written in the General Conditions of Use.

Type of damages	Rates in € TTC
Refund of cables (HDMI and/or power)**	18£
Replacement of an element in the terminal not including the motherboard	55£
Damage of motherboard	110£
Refund of terminal	165£

*As part of a termination, the customer does not need to resend the Terminal and its accessories if they were previously purchased.

**Except the boxes said "martiens" shipped in april and june 2017.