



House Rules

We are a safe, child-friendly gaming center that resides in a small and intimate space. Nemesis 5 Esports operates under a zero-tolerance policy and thus reserve the right to ban any member without warning for violating any of these rules, which are always strictly enforced:

- No yelling, screaming, obnoxious or offensive language. Keep the volume loud enough for "YOU" to hear. We have ZERO TOLERANCE for raging and negative behavior. You will be asked to leave immediately if you decide to act in any negative manner toward yourself, and/or others, and/or our equipment.
- No fighting, horseplay, or rough housing. Chairs are made to sit in (no feet and no standing on chairs). The chairs are to remain at their stations. DO NOT roll around the building in your chair.
- No downloads.
- Please ask other players before joining their games.
- Please keep your area clean and treat our equipment with respect. Any controllers or other hardware you used must be returned to the counter upon your exit.
- Hygiene is important. We thank you for remembering to take care of yourself before, during, and all subsequent visits to Nemesis 5 Esports.
- No hovering (you can watch someone play but please respect their personal space).
- No drugs or alcohol allowed on the premises or outside the property.
- If you have been drinking alcohol and/or you behave in a disorderly, disruptive or inebriated manner, you will not be allowed to stay and will be asked to leave the property immediately, without a refund.
- No adult content or pornography of any kind on any machine. (This does not include games provided by Nemesis 5 Esports.)
- No pens, pencils, markers, crayons, or ANY type of writing device allowed.
- No cheating, hacking, or stealing. Any attempt to steal any other player's information will result in a permanent ban. We are monitoring your station and will know immediately if you attempt any ill behavior.
- Any attempt to steal or damage any of our equipment will be prosecuted to the fullest extent allowed by law.
- Any attempt to game or manipulate our software, system or staff to gain free account time, coins, or any other products or services we offer will result in a permanent ban.
- Everyone under the age of 17 must have a parent sign for permission to play and/or participate in ANY Nemesis 5 Esports activities. Children under 14 years old must always be supervised by an adult. NO EXCEPTIONS.
- You are liable for any damage to any property including but not limited to: furniture, computer hardware, software, peripherals, or other electronics. If damages occur, you will be subject to immediate and full remuneration for the new retail value of the damaged item(s). If you depart the premises without informing us of the situation, we will know and will prosecute to the fullest extent allowed by law. Parents/guardians are responsible for any damages their children (under age 18) may cause.
- We provide a Bring Your Own Controller (BYOC) service which allows you to utilize your personal equipment on our Computers and Consoles. You are responsible for your own property and under no circumstances is Nemesis 5 Esports liable for any software or hardware damage that may occur. Use at your own risk.
- It is very easy to forget phones, chargers, sunglasses, etc. in our facility. Please take care of your personal property. We are not responsible for any lost or stolen items left here.
- **We reserve the right to refuse service to anyone.** That said, please treat everyone here with respect and the same will be done for you.

House Rules – Internet & Electronic Data

- **Illegal Use:** Using our services to transmit any material (by email, uploading, posting, or otherwise) that, intentionally or unintentionally violates any applicable local, state, national, or international law, or any rules or regulations published thereunder.
- **Security:** Using our services to access or attempt to access the accounts of others, or to penetrate or attempt to penetrate any of our security measures or another entity's computer software, hardware, electronic communications system, or telecommunications system, whether or not the intrusion results in the corruption or loss of data.
- **Inappropriate Material:** Using our services as a means to advertise, transmit, store, post, display or otherwise make available material that is offensive, abusive, unlawful, harmful to minors, threatening, harassing, defamatory, vulgar, graphic, violent, pornographic, libelous, invasive of another's privacy, or racially or ethically offensive or threatening. (This does not include games provided by Nemesis 5 Esports.)
- **Copyright and Trademark Infringement:** Using our services to transmit any material by email, uploading, posting, file share, or otherwise that infringes any copyright, trademark, patent, trade secret, or other propriety rights of any third party, including but not limited to, the distribution of photographs, movies, television shows, music, or the unauthorized transmittal of copyrighted software.
- **Distribution of Viruses, Trojan Horses, or Other Destructive Activities:** Knowingly distributing information regarding the creation or sending of viruses, worms, trojans, ping, flooding, mail bombing, or denial of service attacks (DDOS), or any other activity which adversely affects the ability of other people to use our services. A customer may not through action or inaction, allow others to use their access for illegal or inappropriate actions. A customer may not give their access, through action or inaction to be configured in such a way that gives a third party the capability to use their access in an illegal or inappropriate manner.
- **Collection of Personal Data:** Using our services to collect or attempt to collect personal information about third parties without their knowledge or consent. Nemesis 5 Esports will in no way be held accountable for your actions while using our services.

Any customer caught breaking any of these above rules and terms will be removed from the property immediately, no refunds will be available, and if applicable, your information will be turned over to the proper authorities and you will be prosecuted to the fullest extent of the law.