



Altitude Shift FAQ Sheet

1. What is Altitude Shift?

Altitude Shift is an exciting fundraising event for individuals, teams or corporates to face your fears and get out of your comfort zone.

You'll enjoy a spectacular view of Melbourne before descending 113 metres down the St James building in an adrenaline pumping abseil in the heart of Melbourne.

Why? To support kids in foster care. Because these kids face fear each and every day - the fear of being in a new home, fear of being apart from family, fear for the future. Face your fears in Altitude Shift to support these kids to show them they are not forgotten.

2. How much does it cost to enter?

The registration fee is \$150 and in addition each participant must raise \$850 each.

3. Do I have to be a particular age or weight in order to participate?

There is no weight restrictions however you do need to be 16 years or over to enter.

4. Do I need to be an experienced climber or have abseiling experience?

You don't need any experience at all. We have people of all ages, and fitness levels and the one thing they have in common is passion. Even those with a fear will abseil because of the amazing sense of accomplishment. We support you every step of the way

5. How do I sign up?

To learn all about this amazing experience and to sign up, head to <http://www.altitudeshift.org.au/>, and to register click <https://registration.everydayhero.com/ps/event/AltitudeShift2018/>.

6. How can I start fundraising?

Once you sign up and register on our website you will be asked to set up a fundraising page - which is super simple. You can then send this page out to all your friends, family, work mates and ask for a donation. You can also put it up on your Facebook page and get people to donate that way.



7. How long do I have to fundraise and what happens if I don't reach the \$850 target in time for the event?

We like people to have the funds raised by the time the event starts so by end of April. However if we can see you have been working hard and money is being donated we will chat to you and if you are close to target we will give you a few extra weeks. Our team are here to assist you reach your goals and can offer many great ideas and suggestions on how to reach your target.

8. What kind of fundraising help can I receive?

We have some helpful fundraising tips on our website, but we also find that most people get to their target (or pretty close to it) through promoting it to their friends and family, by using social media and also through direct emailing to their connections. However we have some who also sell a few unwanted items on EBay, some have their boss match their target, and some who do other fundraising activities - you will find a big list of ideas on our website.

9. Does the highest fundraising participant win a prize?

Yes. As part of the highest fundraiser prize package, the participant obtains free entry into next year's event.

10. Can I sponsor a foster child to do the abseil?

Yes if people wish, they fundraise the required amount and nominate one of Anglicare Victoria's foster children or a former foster child. Please note all entrants must be 16 years or older.

11. Who are Everyday Hero and why do they charge a fee?

Everydayhero are an established, secure and leading fundraising platform dedicated to making giving easier, more accessible and more enjoyable for people around the world.

The service fees associated with donations through the everydayhero platform cover a range of operating costs to allow everyday hero to produce quality software to Anglicare. These include:

- Continual development and maintenance of our solutions to ensure charities get the best out of their membership.
- Staffing our teams to build and improve our software as well as supporting the charities, supporters in their fundraising.
- Administration including receipting, donation processing and disbursements of funds;
- Risk management including platform security, fraud detection, data protection, and legal compliance.



- Research and development to continue to improve the giving experience for donors, and to continue to increase the average funds raised by Anglicare Victoria on the platform.

12. I have a GoPro camera, can I use it on the day?

This year we are delighted to confirm that all of our helmets are now fitted with vented mounts and brackets for GoPro cameras, thus all you need to do is bring your camera and case on the day!