

CASE STUDY

Enterprise resource planning

Plex Manufacturing Cloud

CLIENT

BACKGROUND:

Mahindra North American Technical Center (NATC) is a part of the \$16.9 billion multi-national Mahindra group. Mahindra NATC's automotive product line is focused on 21st century, forward thinking vehicle designs and includes passenger, commercial and motorsport vehicles.

THE BUSINESS CHALLENGE:

Mahindra's business runs in a "design-to-development" production environment, which comes with its own unique challenges. Tracking and assessing each project through its life cycle was resulting in a significant spend in resource time to pull, revise and verify data from its Plex Manufacturing Cloud into an Excel spreadsheet.

Mahindra's accounting team was spending 12+ hours a month manually managing this pertinent data in offline spreadsheets as they could not get the necessary information from their system. Each hour spent on these non-value add tasks was incurring additional costs in an already expensive production environment.

Mahindra reached out to Baker Tilly to understand and design alternative processes to provide critical project lifecycle information, eliminate their manual processes and reduce spend.

THE BAKER TILLY APPROACH:

Using their deep understanding of the Plex system modules, the Baker Tilly team leveraged a unique approach in use of existing data fields and designed a solution that enhanced Mahindra's current Plex Accounting Job module. The unique approach included:

- Development of an Excel-based model to enable reporting of data through multiple Plex modules and utilization of existing Plex accounting modules.
- Streamlining of Plex Manufacturing Cloud data through custom reports that were based on NATC's existing financial model.
- Development of new system functionality to eliminate the time-consuming manual data curation.
- Enabling users to create unique accounting jobs to bucket costs and support variance calculations.
- Delivery of critical data in real-time for improved communication of current project status to key stakeholders.

THE BUSINESS IMPACT:

- Mahindra NATC now has a better understanding of predetermined budgets and actual dollar outcomes
- Achieved a 7.5% increase in value-add employee hours
- Mitigation of project risk with the ability to visually quantify project performance
- Eliminated delays in project performance report creation as project performance reports are now generated within seconds
- Full accounting functionality in Plex, linking accounting jobs to both customer (AR) and supplier (AP) invoices, as well as journal entries (general ledger)
- Mahindra NATC has enhanced their purchasing decisions through amplified communication throughout the organization

// Detailed project reporting derived from the Plex accounting jobs module has provided invaluable insight into the operational activities that are driving the total cost of our automotive development programs. //

- Jeff Blohm, Accounting Manager, Mahindra (NATC)

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